

AutoPay Membership Policies

Hapa Yoga LLC – Effective 3/19/2014

Hapa Yoga offers an annual autopay monthly membership at a discounted rate. Monthly Members also receive 15% off of retail items.

- The membership is set to bill monthly. There is no minimum contracted length of the membership, however **early termination fees apply**. See below for termination rules.
- A credit card on file is required.
- Cash and check cannot be used for monthly autopay memberships.
- The current membership rate at time of purchase will be “Locked In” for a minimum of 12 months. Rates are subject to change after one year has expired.
- Monthly billing will take place on the same day per month. Members can choose billing date and first month may be pro-rated. Final month will not be pro-rated. All sales are final.
- The membership is automatically set up to renew going forward.
- **Family members can be added on at \$68 per person, must show ID with same physical address.**

**HAPPY HOUR @ THE BARRE NO SHOW/CANCELLATION POLICY APPLIES TO MEMBERS TOO!
PLEASE BE SURE TO CANCEL RESERVATIONS WITHIN 24 HRS TO AVOID \$10 PENALTY.
(for more information see the Happy Hour @ the Barre Class Policy online)**

Freeze your AutoPay Membership

To freeze your auto pay, a completed request must be submitted in writing at least 30 days in advance of your next billing date in order for your request to be effective from the following month, after the three month commitment agreed upon AutoPay Membership Series setup. Billing date is based on your activation date listed below.

Students enrolled in the monthly auto renew program may elect to freeze their auto pay charges once per year according to the policy below:

1. You can freeze your Auto Pay schedule once per year at any time.
2. The freeze is activated for the start date you have requested through the freeze terminate date. The maximum freeze length is 6 months.
3. You will not be billed during the freeze date range. Your new billing cycle may change due to recalculation of time.

To request the freeze, submit request via e-mail info@hapayoga.com or in person to the front desk and provide the following:

1. First and Last Name
2. Email or Phone
3. Freeze Start Date
4. Freeze End Date

Following the end of your requested freeze period, your monthly auto-renew will automatically be reactivated.

Terminate your AutoPay Membership

Your AutoPay membership may be canceled at any time, the following rules apply:

1. Cancellation within first 6 months of your membership start date will require a **\$40 early termination fee**. Fee is waived for military deployment, proof is necessary.
2. Request submitted via email to info@hapayoga.com or in person at Hapa Yoga studio, must be provided prior to next billing cycle in order to accommodate. We request at least 30 days in advance of your billing cycle (example: if you are scheduled to be charged February 14th and you want to cancel for the month of February, you must submit a cancellation form to Hapa Yoga by January 14th.)
3. If request is received after a billing has occurred, Hapa Yoga will not offer a refund, partial or full.