

AutoPay Monthly Membership Policies

Hapa Yoga LLC and Hapa Yoga South Corp. – Effective January 1, 2017

Hapa Yoga offers an annual autopay monthly membership at a discounted rate. Monthly Members also receive 15% off of retail items.

- The membership is set to bill monthly.
- There is no minimum contracted length of the membership, however **early termination fees apply** (See below for termination rules).
- A credit card on file is required.
- Cash and check may not be used for monthly autopay memberships.
- The current membership rate at time of purchase will be “Locked In” for a minimum of 12 months. Rates are subject to change after one year has expired.
- Monthly billing will take place on the same day per month. Members can choose billing date and first month may be pro-rated. Final month will not be pro-rated. All sales are final.
- The membership is automatically set up to renew going forward.
- Membership payments are non-refundable after a payment has been received by Hapa Yoga. Please see Freezing and Termination policies below.
- **Family members may be added on at \$78 per person, must show ID with same physical address.**

**HAPPY HOUR @ THE BARRE NO SHOW/CANCELLATION POLICY APPLIES TO MEMBERS TOO!
PLEASE BE SURE TO CANCEL RESERVATIONS WITHIN 24 HRS TO AVOID \$10 PENALTY.
(for more information see the Happy Hour @ the Barre Class Policy online)**

Freeze your Auto Pay Membership

To freeze your auto pay, a completed request must be submitted in writing prior to the freeze date. Students enrolled in the monthly auto renew program may elect to freeze their auto pay charges once per year according to the policy below:

- You can freeze your Auto Pay schedule once per year at any time.
- We will ask for Freeze Start Date and Freeze End Date. You can elect to unfreeze earlier.
- The freeze is activated from the start date you have requested through the freeze terminate date. The maximum freeze length is 6 months.
- You will not be billed during the freeze date range. Your new billing cycle may change due to recalculation of time.

To request the freeze, submit request via e-mail info@hapayoga.com or eastlake@hapayoga.com, or in person to the front desk and provide the following:

1. First and Last Name
2. Email or Phone
3. Freeze Start Date
4. Freeze End Date

Following the end of your requested freeze period, your monthly auto-renew will automatically be reactivated.

Terminate your Auto Pay Membership

Your Auto Pay membership may be canceled with 30 day written notice. The following rules apply:

- Cancellation within first 6 months of your membership start date will require a \$40 early termination fee. Fee is waived for military deployment, proof is necessary.
- Request submitted via email to info@hapayoga.com or eastlake@hapayoga.com or in person at Hapa Yoga studios, must be provided prior to next billing cycle in order to accommodate.
- We request at least 30 days in advance of your billing cycle (example: if you are scheduled to be charged February 14th and you want to cancel for the month of February, you must submit a cancellation form to Hapa Yoga by January 14th.)
- If request is received after a billing has occurred, Hapa Yoga will not offer a refund, partial or full.
- Termination fees do not apply to child care auto pay memberships.

SIGNATURE

PRINT NAME

DATE